

Shopping Online

Terms & Conditions

In General

This page (together with the documents referred to on it) tells you about the terms and conditions on which we supply any of the products (Products) listed on our website surridgesport.com (our site) and on which you may use our site. If you don't accept the terms and conditions, please do not use our site.

Please read these terms and conditions carefully before ordering any Products from our site. When establishing an account and placing an order, you will be invited to agree to these terms and conditions by clicking 'Proceed'. If you don't accept the terms and conditions by ticking the box, you will not be able to order any Products from our site. You can print a copy of these terms and conditions for future reference.

About us

surridgesport.com is a site operated by SDL Group Ltd (we, our, us). We are registered in England and Wales under number 1792430. Our registered office is: Britannia Centre, Bentley Wood Way, Burnley, Lancashire, UK. BB11 5ST . Our registered VAT number is 151 234 014.

Site Availability

If the need arises, we may suspend access to our site to carry out routine or emergency work. We will not be liable if for any reason our site is unavailable at any time or for any period.

Acceptable Use

You may use our site only for lawful purposes. Certain areas of our site may enable you to enter some content of your own. In such cases, the content must not:

- contain any material which is defamatory of any person, obscene, offensive, hateful or inflammatory;
- promote sexually explicit material, violence or discrimination based on race, sex, religion, nationality, disability, sexual orientation or age;
- infringe any copyright, database right or trade mark of any other person;
- be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety or be likely to harass, upset, embarrass, alarm or annoy any other person;
- be used to impersonate any person, or to misrepresent your identity or affiliation with any person or give the impression that they emanate from us, if this is not the case;
- be used to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material.

Orders and how the contract is formed between you and us

After making an order, you will receive an automatic email from us confirming your order. Your order constitutes an offer to us to buy a Product. All orders are subject to acceptance by us, and we will confirm such acceptance to you by sending you the goods. The contract between us (Contract) will only be formed when we send you the goods.

Availability and Delivery

Subject to stock availability, we aim to deliver Products within 7 days of confirming your order.

Delivery dates are estimated and are not guaranteed, although we make every reasonable effort to deliver the Products by any quoted delivery date. Some of our products are sell off items with limited stocks and the stocks may not be replenished when sold out. If this is the cause we will inform you via email. You then have the right to amend or cancel your order with a full refund.

Risk and Title

The Products will be at your risk from the time of delivery. Ownership of the Products will only pass to you when we receive full payment of all sums due in respect of the Products, including delivery charges.

Price and Payment

The price of any Products will be as quoted on our site from time to time, except in cases of obvious error. These prices include VAT but exclude delivery costs, which will be added to the total amount due.

Our site contains a large number of Products and it is always possible that, despite our best efforts, some of the Products listed on our site may be incorrectly priced. We will normally verify prices as part of our despatch procedures so that, where a Product's correct price is less than our stated price, we will charge the lower amount when despatching the Product to you. If a Product's correct price is higher than the price stated on our site, we will normally, at our discretion, either contact you for instructions before despatching the Product, or reject your order and notify you of the rejection.

We are under no obligation to provide the Product to you at the incorrect (lower) price, even after the Contract between us has been formed, if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mis-pricing.

We only accept PayPal payments.

By submitting an order to us through our site, you represent and warrant that the payment details provided on your order are valid and correct, and that when your order is accepted and processed by us, payment will be made in full.

Returns and Refunds

You may cancel a Contract at any time within 14 days, beginning on the day after you received the Products. You must return the Product(s) to us immediately at your own cost. You must take reasonable care to ensure that we receive the Product(s) and that they are not damaged in transit.

This does not affect your statutory rights in respect of defective Products.

Intellectual Property

"Surridge", "SS" and "Stuart Surridge" are registered trade mark of SDL Group Ltd. We are the owner or the licensee of all trademarks, and all other marks, trade names, brand names, business names, illustrations, images, logos, registered or unregistered designs, copyrights and other intellectual property rights which appear on our site and in the material published on it. You may use these rights and the material solely for the purpose of using our site in accordance with these Terms of Use.

You may not copy, reproduce, republish, download, post, broadcast, transmit, make available to the public, or otherwise use any content on our site in any way except for your own personal, non-commercial use.

Your information

We process information about you in accordance with our privacy policy. By using our site, you consent to such processing.

Our Ability

Our total liability to you under the Contract will be limited to the amount paid by you for the Products purchased.

We have taken every care in the preparation of the content of our site. However, the content displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. We will not be responsible for any errors or omissions or for the results obtained from the use of such content or for any technical problems you may experience with our site. If we are informed of any inaccuracies in the content on our site we will attempt to correct this as soon as we reasonably can.

To the extent permitted by law, we hereby expressly exclude any and all liability (whether arising in contract, tort or otherwise) for any direct, indirect or consequential loss or damage which you or any third party may incur in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it. This does not affect any liability we have to you under the Contract.

These limitations and exclusions do not affect your statutory rights and only apply to the extent permitted by applicable law. Nothing in these terms and conditions shall limit our liability for personal injury or death caused by our negligence.

Third Party Services

We may from time to time make available through our site certain services provided by third parties. To gain access to these services, you must register with these third parties and deal with them direct. We have no control over the content of those third party sites or the performance of these services. Accordingly, you use these services at your own risk and we accept no responsibility for them or for any loss or damage that may arise from your use of them.

These limitations and exclusions do not affect your statutory rights.

Virus, Hacking and other offenses

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs, keystroke loggers, spyware, adware or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you may commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

Events outside of our control

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by events outside our reasonable control including Acts of God, fire, flood, severe weather, explosion, war, act of terrorism, industrial dispute, or acts of local or central Government or other competent authorities. This does not affect your statutory rights.

Severability

If any of these terms and conditions is held to be invalid, the remaining terms and conditions shall continue to be valid to the fullest extent permitted by law.

Entire Agreement

These terms and conditions and the documents mentioned in these terms and conditions contain the whole agreement between us and you relating to the supply of Products. No additional terms or conditions requested or communicated in any way by you will form part of the Contract whether accepted or not by an employee of ours.

Our right to vary these terms and conditions

We may revise and amend these terms and conditions from time to time. You will be subject to the terms and conditions in force at the time that you order Products from us or otherwise use the Site.

Law and Jurisdiction

The operation of our site and Contracts for the purchase of Products through our site are governed by English law. Any dispute arising from, or related to, such Contracts shall be subject to the non-exclusive jurisdiction of the courts of England and Wales.